

# Physician Connection

Published for the Physicians at Hurley Medical Center.



## Hurley ED Expansion Project Moves Forward

Hurley Medical Center's Emergency Department plans to double in size by 2011. "The goal is to build a brand-new, from-scratch emergency trauma center that basically doubles the size of the facility we have right now," said Hurley President & CEO Patrick Wardell. "We'll use the one we have now until we build the new one, then we'll turn the lights off and move over."



The expansion has been in the works for years, with an ED created to accommodate 55,000 patients a year that routinely handles nearly 80,000 patients a year, including some of the most seriously injured accident victims in the region.

Hurley's new capital project will offer a greatly expanded and improved upon Lobby and ED facility starting with a drop off lane in front of new main, adult ED and pediatric ED entrance. Upon entering the building employees and patients will find themselves in a roomy 9,000 square

foot lobby with increased seating and views of Dort Park. Improved signage will lead visitors and staff to the main elevators for access to the towers and through an enclosed walk to the existing cafeteria and conference spaces.

ED patients and staff will pass through an 8 room triage area to get to the 64 treatment, acute, psych, and clinical decision rooms that are contained within the flexibly and efficiently designed ED. The new rooms and department will boast significant improvements including up to a 50% increase in

size over existing rooms, all private rooms supporting adult and pediatric patients, improved adjacencies and operability, separation of traffic, improved security, warmth and atmosphere, decreased noise levels, and integration of new technologies.

The new ED would take over the entire main floor of the east wing, which is the long corridor off the parking garage, then extend out another 25,000 square feet toward Fifth Avenue for a total of 50,000 square feet.

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## CALENDAR

**March 17, 2010; Session II**  
**Continuing Medical Education**  
 "Encounters from the Bedside"  
 An Interactive Workshop to Improve Patient Satisfaction  
 Flint Golf Club  
 5:30 p.m. Registration/Dinner  
 6:00-7:30 p.m. Program

**March 30, 2010**  
**Doctors' Day Breakfast**  
 Merliss Brown Auditorium  
 7:00-10:30 a.m.

**March 31, 2010**  
**Continuing Medical Education**  
 Perinatal M & M – "Improving Birth Outcomes: Strategies for Incompetent Cervix"  
 Flint Golf Club  
 5:30 p.m. Registration/Dinner  
 6:00-8:00 p.m. Program

**Continuing Medical Education**  
**SAVE THE DATE:**

**April 14, 2010**  
 "Chronic Pain, Opioid Prescribing & Addiction Laws"  
 Flint Golf Club  
 5:30-7:30 p.m.

**April 24, 2010**  
 Symposium on Obstructive Sleep Apnea  
 Warwick Hills Golf Course  
 7:30 a.m.-12:00 p.m.

**April 28, 2010**  
 Infectious Disease Symposium – "Food Borne Disease"  
 U of M – Flint, Harding Building  
 5:30-7:30 p.m.

No charge unless noted  
 Register for CME Events  
 1.888.611.4HMC



### Dear Hurley Family,

Our visitor restrictions imposed due to H1N1 have been modified. The sign below identifies our new practice. New signage will be posted in the near future.

Under 18 years of age may visit, unless there are other unit specific restrictions in place.

### Please help us protect our patients by following these guidelines:

- DO NOT visit if you are ill.
- Clean your hands after arriving and before leaving - Wash with soap and warm water for 20 seconds or use an alcohol based sanitizer.
- Always cover your cough - Cover your mouth and nose when you cough or sneeze with a tissue or your shirt sleeve.
- Clean your hands after coughing or sneezing.

Thank you for your support.

Michael C. Boucree, MD, MPH, FACP, CPE  
Vice President for Outcomes Management/  
Chief Quality Officer - Hurley Medical Center



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All visitors should stop at the Information Desk in the main lobby for a visitors pass. Thank you.



Touching Lives  
Through  
Better Medicine.



## Security Update



*Steve Sitar,  
Hurley Director of  
Environmental Health,  
Safety, and Security*

### Emergency Department

You will notice some changes in the Emergency Department. Hurley Public Safety Department officers will now greet arriving patients under the canopy, in order to assist them with getting out of their vehicles. Officers will be providing direction and will offer assistance in determining if each person is in the right location. The goal is to provide a more customer friendly approach and to make sure that the patient's needs are being met at all times.

### Upcoming Physician Parking Lot Changes

It is getting closer to ground breaking for Hurley's new Emergency Department. With the start of construction new challenges will come about, which will affect all of Hurley Medical Center. One area is staff parking. This will need to be changed in order to accommodate the construction.

One of first changes will be to move the physician parking lot in order to compensate for the closing of the west entrance near the Physicians Lounge. Tentatively, the parking lot near the laundry building by the glass walkway is slated for a new physician parking area.

The Public Safety and Physician Services Departments will work together to communicate frequently about the change, currently scheduled for the end of March, to keep you informed once final dates are confirmed with the construction company. Please look for upcoming announcements and instructions concerning these changes.

# State Senator Tom George, MD Visits Hurley

Tom George, who has served as a State Senator for the 20th District of Michigan since 2002, visited Hurley Medical Center on January 8, 2010. Senator George (R-Kalamazoo) led an interactive discussion with members of Hurley's medical staff, hospital administrators and Hurley Board members about Senate Health policy. Even though Senator George's District lies in the southwest portion of the state around Kalamazoo and Van Buren County, his visit was actually a trip home. He was born and raised in Flint and is a 1975 graduate of Powers Catholic High School. The Senator's father, Bill George, currently serves as a volunteer community member on Hurley's Board Finance Committee and served years ago as Hurley's Chief Financial Officer. In addition to representing constituents in the Michigan Senate, Senator George is also a physician. He received his M.D. degree from the University of Michigan Medical School in 1982; in 1985 he also completed a post-graduate residency in the specialty

of Anesthesiology. Senator George is certified by the American Board of Anesthesiology, and has held his Michigan medical license since 1982.

Senator George serves in the Michigan Senate as Chair of the Senate Health Policy Committee, and is a member of the Department of Community Health subcommittee. He also serves on the Senate Appropriations Committee and chairs the History, Arts and Libraries sub-committee. Senator George is Vice-Chair of the Higher Education and Department of Labor and Economic Growth Subcommittees as well as the Joint Capitol Committee. Senator George shared his opinion that it is clear that major government reforms are necessary in light of the downturn of the economy. He stressed the importance of patient satisfaction in providing any hospital with the success of achieving recognition as a premier medical institution.

Senator George is the recipient of many accolades



in the health care field. He has received Legislator of the Year awards from the Michigan Hospice and Palliative Care Organization and the Michigan Association of Health Plans. He received a "Friend of Diabetes" award from the American Diabetes Association and the Michigan Diabetes Outreach Network. The National Kidney Foundation of Michigan awarded Senator George the "Kidney Health Care" award.

Hurley Medical Center is especially appreciative of Senator George for his vote in support of "Smoke-Free Work Places" in Michigan and for reinforcing Michigan hospitals' success with voluntary improvements in patient safety and quality,

as opposed to legislative mandates. Senator George is credited with helping preserve Michigan's medical liability reforms and the Certificate of Need program, along with the entire Michigan Senate Chamber. While hospitals and physicians took an 8% cut in general fund support in the FY2010 budget, we asked Senator George to support restoration of the funding, which is critically needed by Hurley, as a safety net hospital serving thousands of Michigan residents beyond the boundaries of Genesee County. We asked the Senator for his support, in making health care a budget priority for FY2011 and in future Republican caucus debates.

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The main lobby would also be relocated to face Fifth Avenue.

"What is now the front of the building essentially becomes the back of the building where we focus all the ambulance traffic," said

Wardell. "Besides improved traffic flow, it embraces the revitalized downtown by connecting us more to Fifth Avenue and downtown."

The hospital plans to work with local contractors and labor for the construction phase, as an economic multiplier for the area.

**In appreciation  
of our outstanding  
Hurley Physicians,  
please join us for**

**DOCTORS' DAY  
BREAKFAST**

**Tuesday, March 30, 2010**

**7:00 a.m. – 10:30 a.m.**

**Merliss Brown Auditorium**

**We're Here For You!**

The Hurley Physician Support Team is the physician communication link with Hurley Medical Center and serves as the point of contact for any questions, comments or suggestions. The team conducts in-person office visits, on-site hospital or phone consultations, and e-mail to provide physician support.

The Hurley Physician Support Team also offers:

- Hospital orientations, tours and introductory meetings with other members of the medical staff and hospital administration.
- Access to printed materials for specific Hurley Medical Center services and programs.
- Maintenance of physician information for TheHealthcare Connection.com, Hurley Medical Center websites and the Hurley Provider Directory.

The Physician Support Team can be reached  
Monday to Friday 8 a.m. to 5 p.m. at 810.762.7302

Elyse Berry, Director, 810.762.7123 (office) 810.625.1773 (cell)  
Regina Waller, Manager, 810.762.7302 (office) 810.516.8310 (cell)